

GENERAL TERMS AND CONDITIONS OF SALE

of L'Enclos du Puy Mary

Rates :

Prices are indicated inclusive of tax per person on the basis of double room (one double bed for 2) or single room (1 person per room).

For any additional request (children, triple room, group, seminar, etc.), contact us by email or phone.

The half-board package includes a 3*** room, dinner (starter, main course, cheese or dessert) and access to the Spa Sauna from 4pm to 7pm. Drinks and tourist tax are not included.

The tourist tax is 1 € per day from 18 years old.

Availability :

Your reservation, in terms of availability, will be confirmed upon receipt of our email.

Deposit:

Your reservation will be validated upon receipt of a 30% deposit (bank transfer or cheque) of the amount of your reservation specified by email. This deposit will be deducted from the amount of your stay.

Cancellation :

For any cancellation, outside July/August-New Year, before your arrival date, has more than 30 days, the deposit is refunded after deduction of shipping costs. From 30 days, the deposit is not refunded. For July-August and New Year, the deposit is not refunded.

Payment methods :

We accept: credit cards (Visa, Euro/Mastercard), cheques, holiday vouchers, cash.

Gift vouchers:

Gift vouchers have a limited validity and are indicated at the time of purchase and on the voucher. The amount is collected at the time of purchase. They are valid only once. They cannot be exchanged or refunded.

Your room is ready from 4pm and must be vacated before 11am.