

GENERAL CONDITIONS OF SALE of L'Enclos du Puy Mary

Prices

Prices are quoted inclusive of VAT per person on the basis of a double room (one double bed for 2) or single room (1 person per room) or twin room (2 to 3 people, 2 to 3 beds).

The hotel offers a room/breakfast package.

The wellness area operates during the summer season with a specific rate for non-private or private access. The area must be booked at the same time as the room reservation. It is subject to water restrictions.

Drinks and tourist tax are not included.

The tourist tax, collected by the hotelier and paid to the community of communes of the Pays d'Aurillac, is €1.10 per day per person over the age of 18.

For any additional request (group, seminar, catering), contact us by e-mail or telephone.

Availability

Your reservation, in terms of availability, will be confirmed upon receipt of our email.

The room will be ready from 4pm and must be vacated by 10am on the day of departure.

Deposit

Your reservation will be validated on receipt of a 30% deposit by transfer of the amount of your reservation specified by e-mail. This deposit will be deducted from the amount of your stay.

Cancellation

For cancellations outside July-August, before your arrival date, more than 30 days before your arrival date, the deposit will be refunded minus the shipping costs. After 30 days, the deposit is not refunded. For July-August, the deposit is not refunded.

Methods of payment

We accept credit cards (Visa, Euro/Mastercard), cheques, holiday vouchers (ANCV), cash.

Gift vouchers

Gift vouchers have a limited validity and are indicated at the time of purchase and on the voucher. The amount is cashed at the time of purchase. They are valid only once. They cannot be exchanged or refunded.

See you soon. Sincerely